

## News Release

---

### For Immediate Release

October 25, 2005

**Contact:** Allison Chirdon,  
Concerto Networks, Marketing Coordinator  
619-501-4530 ext. 213  
achirdon@concertonetworks.com

### **CONCERTO NETWORKS® ANNOUNCES FURTHER INTERNATIONAL EXPANSION BUSINESS TECHNOLOGY FRANCHISE AWARDS ITS THIRD INTERNATIONAL MASTER FRANCHISE LICENSE WITH LAUNCH OF UNITED KINGDOM FRANCHISE**

**October 25, 2005 – San Diego, CA** – Concerto Networks, a business technology franchise company, announced international expansion with the award of its third international master franchise license. Graham Williams, the new Concerto Networks master franchise owner, will officially launch his business in December 2005 to provide complete office technology solutions for small- and medium-sized businesses (SMBs) throughout the United Kingdom with an initial focus in London.

"I am very excited to be the owner of Concerto Networks' first international franchise in the UK. I am enthusiastic about the growth the company has experienced in the United States and their international expansion into New Zealand and Spain earlier this year. I feel it's an extraordinary opportunity to be bringing such a strong brand and valuable service offering to the UK," said Williams. "I look forward to helping grow the brand nationwide and beyond. And with all the support I've received from Concerto Networks, I'm ready to get started right away."

The launch in London is part of Concerto Networks' aggressive plans for international growth in 2005 and into 2006. The company has identified target markets in Australia, Canada, South America and Europe as priorities for franchise development in the coming year. Countries equipped with strong infrastructure to support advanced cellular communications are potential markets for establishing Concerto Networks franchises.

"By providing consistent, high-quality business technology solutions to SMBs, Concerto Networks' franchise system is addressing a tremendous need that exists in virtually every international market" said Raymond Hivoral, Founder and CEO of Concerto Networks. "We are pleased to award Graham with the UK master franchise. Graham has aggressive growth plans for the United Kingdom market and we are excited to assist him, along with his wealth of experience in both technology and small business ownership, to grow the Concerto Networks brand."

Including the UK Master Franchise, there are Concerto Networks franchises operating in 17 U.S. states, Spain and New Zealand. Concerto Networks has open opportunities for master, area developer, single-unit, and multi-unit franchises worldwide.

### **About Concerto Networks®**

Concerto Networks, Inc. is an international franchise business providing professional, consistent-quality computer and business technology solutions to small- and medium-sized businesses (SMBs), serving a critical function for this rapidly growing market. Concerto Networks goes beyond simple troubleshooting and repair, providing the same holistic approach to IT support and director level management enjoyed by large companies, while offering significant savings and value to SMBs. The company's model is to build an international business technology solutions network with the expertise, processes, systems and support necessary to provide superlative service to SMBs. Franchises are independently owned and operated by experienced business and technology professionals.